STEALTH EQUIPMENT

PRODUCT FAQS · 04

STANDS

CUSTOMER GUIDE

SECTION 04

STANDS

Q Heavy-Duty Stand or All Out Stand: what is the difference?

Heavy-Duty Stand V3:

- Compact steel frame.
- Fixed racking height.
- Suitable for Core, Chrome and Black Edition dumbbells.
- Core Edition bases are secured using the supplied straps.
- Compatible Chrome and Black Edition bases can be bolted down.
- Wheels are available separately as an optional upgrade.
- Best for customers wanting a compact, straightforward dumbbell stand.

All Out Stand V2/V3:

- Larger 75 × 75mm frame.
- Four locking wheels included.
- Adjustable base mounting positions.
- Bolt-on dumbbell bases.
- Additional storage for a bench and compatible accessories.
- Suitable for compatible Chrome and Black Edition bases.
- Not suitable for Core Edition bases.
- Some original or early-generation Chrome bases are not directly compatible.

If you are unsure, send us your dumbbell edition, generation and maximum weight before ordering.

SECTION 04

STANDS (CONT.)

ALL OUT STAND

Q Which dumbbells fit the All Out Stand?

The All Out Stand is designed for compatible Stealth Chrome and Black Edition dumbbell bases.

It is not compatible with Core Edition bases.

Some original or early-generation Chrome bases use a different hole pattern and will not bolt directly to the All Out Stand. Contact us with your dumbbell generation and maximum weight if you are unsure.

Q Do original Chrome Edition bases fit the All Out Stand?

Not all original Chrome Edition bases are compatible.

Some earlier bases use a different mounting-hole pattern. One bolt may align while the remaining holes do not.

Do not drill the base or stand. Send us photographs of the underside of the base and your original order number so we can confirm the correct option.

Q How do I bolt the dumbbell bases to the All Out Stand?

The All Out Stand may require larger gold threaded inserts than those already fitted to the dumbbell bases.

1. Remove the existing inserts using an Allen key.
2. Fit the larger inserts supplied with the stand.
3. Position the bases on the stand.
4. Start all mounting bolts loosely.
5. Check that the bases sit flat.
6. Tighten the bolts gradually and evenly.

Do not use smaller substitute bolts simply because they fit the original inserts.

SECTION 04

STANDS (CONT.)

Q Why are the All Out Stand bolts too large for my dumbbell bases?

The bolts are designed to work with the larger gold inserts supplied with the All Out Stand.

Remove the smaller inserts already fitted to the bases and replace them with the supplied larger inserts. The larger inserts provide a more substantial fixing for the stand.

If the larger inserts are missing, contact us before assembling the bases.

Q Will the larger inserts damage the plastic base?

They are the intended fixing for the All Out Stand and are designed to form a secure thread in the base.

Fit them straight and tighten them carefully. Stop if the plastic begins to split, the insert will not remain straight or excessive force is required.

Q What are the unused holes on top of the All Out Stand for?

Some holes are alternative mounting points for different configurations or accessories.

They do not indicate that a central section or other component is missing. Only use the mounting points shown in the instructions for your version of the stand.

Q Why is one wheel not touching the floor?

The frame may have been tightened before it was fully square.

1. Remove the dumbbells.
2. Place the stand on a firm, level floor.
3. Loosen the main frame bolts slightly.
4. Allow the frame to settle until all four wheels touch the floor.
5. Retighten the bolts gradually in a cross-pattern.

If one wheel remains raised, send us photographs or a short video.

SECTION 04

STANDS (CONT.)

Q Are wheels included with the All Out Stand?

Yes. Four locking wheels are included.

Lock all four wheels before placing the dumbbells onto the stand or beginning a workout.

Q How should I move the All Out Stand?

Remove the dumbbells and any stored accessories first.

Release all four wheel locks, move the empty stand slowly across a flat surface and avoid thresholds or uneven flooring. Lock every wheel again before reloading the stand.

Moving the stand while loaded places unnecessary strain on the wheels and frame.

Q What should I do if a wheel stops turning or loses bearings?

Stop using and moving the stand.

Remove the dumbbells and send us:

- A photograph of the affected wheel.
- A short video showing the fault.
- Your order number.
- The number of replacement wheels required.

Replacement parts are subject to stock availability.

Q Why did only one All Out Stand box arrive?

The All Out Stand is supplied in more than one package. Couriers may separate heavier multi-box consignments during transit.

Check the tracking for each parcel. If the remaining package has not arrived by the end of the following working day, contact us with your order number.

SECTION 04

STANDS (CONT.)

HEAVY-DUTY STAND

Q Which dumbbells fit the Heavy-Duty Stand?

The Heavy-Duty Stand works with:

- Stealth Core Edition
- Stealth Chrome Edition
- Stealth Black Edition

The attachment method depends on the dumbbell edition.

Q How do I attach Core Edition bases?

Core Edition bases are secured using the supplied straps. Their bolt holes are not designed to align with the holes in the stand's mounting plates.

Place each base flat on its plate, route the straps through the correct points and tighten them until the base cannot move.

A small amount of base overhang can be normal. The base becomes secure once both straps are correctly fitted.

Q How do I attach Chrome or Black Edition bases?

Compatible Chrome and Black Edition bases can be bolted to the mounting plates.

Fit all the bolts loosely before tightening them. This allows the base and mounting plate to align correctly.

Once every bolt has started in its thread, tighten them gradually and evenly.

SECTION 04

STANDS (CONT.)

Q Why do the supplied bolts not line up?

First check which dumbbell edition you have.

- Core Edition bases use straps rather than the mounting bolts.
- Compatible Chrome and Black Edition bases use the mounting bolts.
- Older dumbbell generations may use a different base or fixing arrangement.

Do not drill new holes or force a bolt into a misaligned thread. Send us photographs of the base and mounting plate so we can confirm compatibility.

Q What should I do if a mounting bolt will not enter its thread?

Remove the bolt and check that it is straight and undamaged.

Loosen the other mounting bolts, realign the plate and start every bolt by hand before tightening any of them. The bolt should turn without excessive force.

Stop if the bolt will not engage or appears to be cross-threaded. Forcing it can damage the threaded insert. Send us a photograph or short video for assessment.

Q Why do the gold inserts look too large?

Some dumbbell bases use self-threading gold inserts. These can appear larger than the opening because they form their own thread as they are installed.

Make sure you have the correct inserts for your dumbbell edition and stand. If you are unsure, send us a photograph before fitting them.

Q Are wheels included with the Heavy-Duty Stand?

No. Wheels are an optional upgrade for the Heavy-Duty Stand.

They may arrive separately from the stand because smaller accessories can be dispatched through a different courier service.

SECTION 04

STANDS (CONT.)

Q Which wheel thread does my Heavy-Duty Stand use?

The thread depends on the stand generation.

- Some older stands use an M8 thread.
- Newer versions may use an M10 thread.

Do not order based on appearance alone. Send us a photograph of the stand and, if available, your order number so we can identify the correct wheel set.

Q Why are my Heavy-Duty Stand wheels creaking?

Check that:

- Every wheel is threaded in fully.
- The wheel locks are completely released before moving the stand.
- All four wheels are touching the floor.
- No hair, fibres or debris are trapped around the wheel.
- The stand is being used on a firm, level surface.

If the noise continues, remove the dumbbells and send us a short video showing the affected wheel.

ALL STANDS

Q How should I assemble my stand?

1. Use a flat, clear surface.
2. Confirm that all components and fixings are present.
3. Fit every frame bolt loosely.
4. Square and level the frame.
5. Tighten gradually, moving between opposite sides.
6. Attach the dumbbell bases using the method specified for your edition.
7. Check that each base sits flat and cannot move.
8. Recheck all fixings after the first few uses.

Do not fully tighten one side before the rest of the frame has been assembled.

SECTION 04

STANDS (CONT.)

Q Why did my stand not include instructions?

Instructions should be included with the stand. If they are missing, contact us with the stand model and version and we will send the correct manual.

Avoid following a video for a different stand generation, as the wheels, inserts and mounting method may differ.

Q Why does my stand rock or make a noise?

Check for:

- Unevenly tightened frame bolts.
- A frame assembled out of square.
- Missing or damaged rubber feet.
- Unlocked or uneven wheels.
- Loose base fixings.
- An uneven or heavily carpeted floor.

Loosen the main frame fixings slightly, allow the stand to settle and retighten them evenly.

Q Where can I use the stand?

Use the stand indoors on a firm, dry and level surface.

Thick carpet can allow the stand to lean or rock. Do not use the stand outdoors or in damp conditions.

Do not stand, sit or exercise on the stand.

SECTION 04

STANDS (CONT.)

Q Can I get replacement bolts, inserts, wheels or rubber feet?

Yes, subject to stock and compatibility.

Send us:

- Your order number.
- The stand model and generation.
- Your dumbbell edition and maximum weight.
- A photograph of the required part.
- The quantity needed.

Some parts differ between stand and dumbbell generations, so photographs help us send the correct item.

CONTACT SUPPORT

Need help? Contact us through the Assassin Goods Help Centre.

Search for your question, or start a new message. Messages keeps your conversation, order number, photographs and replies together in one thread, so you never need to explain the same problem twice.

HELP CENTRE	**assassingoods.com/pages/help-center**
PHONE	**01768 631630**
HOURS	**9am – 5pm, Monday to Friday**
RESPONSE	**Within one working day**
BASED	**Penrith, Cumbria**

When to contact us

- Your equipment feels unsafe, does not lock correctly or shows structural damage (stop using it first)
- A selector or handle problem remains after checking the plate arrangement
- Your order arrives damaged, incomplete or delayed
- You need a replacement part or are unsure which component you need
- You want to check compatibility before ordering an upgrade
- You need to start a return or warranty claim

What to include

1. Your order number
2. Product name, edition and maximum weight
3. A clear description of the issue and when it started
4. Photographs of the complete product and the affected part
5. A short video if the issue involves movement, noise or adjustment